



Update on the Office of the Chief Technology Officer (OCTO) Operating Status during COVID-19 Emergency

What is our operating status?

The Office of the Chief Technology Officer (OCTO) is fully staffed to support District government's response to the coronavirus (COVID-19) Public Health Emergency. Public-facing services have been modified during this response period.

How does this impact what we do?

OCTO is working to ensure the DC government can easily and securely access systems and collaboration tools to work efficiently and effectively during this period of modified operations.

- All 600-plus free DC-Wifi locations will remain active during this event.
- OCTO will continue to actively promote the Internet Essentials program which will provide free in-home internet for eligible families for two months as we support distance learning for the District's public schools during this event.

How does this impact our physical locations?

- 200 I Street HQ - Our offices will be closed to the public and non-emergency employees from March 16 - 31, 2020.

What else are we offering to meet your needs?

- The Office of the Chief Technology (OCTO) is working to ensure DC Government can easily and securely access the systems and collaboration tools needed to work efficiently and effectively while a portion of the District's workforce is working remotely.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been instructed to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at octo.communications@dc.gov. For more information, please visit coronavirus.dc.gov.